



QUALITY POLICY

“Creating and Documenting a Quality Management System”

Quality Policy attributes:

- States top management’s commitment to Quality
- Is available to all employees
- Provides a framework for establishing and reviewing quality objectives
- Seldom changes

Quality Policy contents (the 3 Cs):

- Commitment to Customers
- Commitment to Continuous Improvement
- Commitment to Compliance

Examples:

#1

Fundamental Ideas

In producing our products, we will devote ourselves to safety and quality control and provide products that satisfy direct customers and consumers, as well as establish the quality management system based on ISO 9001 and HACCP and continually improve its effectiveness.

Policies

We will:

- Understand the requirements of customers, including consumers, and meet their requirements
- Identify critical points in production processes to prevent nonconforming products
- Establish a traceability system to ensure quick reaction against problems
- Ensure sanitary condition of employees and workplaces

#2

Quality Policy

Our customers will evaluate the quality of our products, while we are responsible for the quality of our products.

- We will meet any applicable regulatory and statutory requirements
- We will establish quality objectives, regularly review them and enhance continual improvement
- We will reduce any nonconformity occurring in processes
- We will maintain the effectiveness of the quality management system
- We will provide the number one quality of the product to our customer
- We will reflect customers’ needs into product development